



Welcome to the All-New Salido!

We're thrilled to be part of your journey as you upgrade to Salido, The Restaurant Operations Platform. This guide will help you navigate the upgrade process so that you have the technology you need to deliver exceptional service to your guests.

Your key partners throughout the upgrade process will be your Implementation Lead and Account Manager. We will work together to maximize the value of Salido and transform your restaurant operations.

6 Steps to a Smooth Salido Transition

The Salido team is here to guide you and make sure you are set up for success. Here are the key implementation steps:

- 1 Set up your network including Internet, Wireless Access Points, and Physical Infrastructure. See our [Network Requirements](#) for additional information and guidance
- 2 Log into the Salido Bridge Web Portal, our backend, to migrate your menu, set up your floor plan, and gain access to reporting. Grant your team members access, as needed.
- 3 Partner with Salido to identify your hardware needs including stationary and handheld devices.
- 4 Meet with your Implementation Lead to install Salido hardware and configure any necessary integrations.
- 5 Train your managers and staff so that your team is prepared and confident with the new system.

Quick Reference Guide

Here are important links, training resources, and key contacts as you get started with Salido.

Key Links

- [Salido Resource Center](#)
- [Bridge Web Portal](#)
- [Payments Hub Merchant Portal](#)
- [Ongoing Product Updates](#)

Key Contacts

Support Email: hospitalitysupport@north.com
Support Phone: [1-855-879-7595](tel:1-855-879-7595)

Thank you for trusting Salido to help your restaurant run smoothly! We are committed to working with you every step of the way.



SALIDO

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